

Food And Beverage Supervisor

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Company: Kerten Hospitality

Location: Saudi Arabia

Category: other-general

Kerten Hospitality (KH) is an end-to-end lifestyle hospitality operator creating bespoke destinations, experiences and communities while optimising operations and driving profitability for savvy investors with a strong commitment to sustainability. KH transforms destinations through impactful partnerships with Food & Beverage, Retail, Entertainment, Art and Wellness brands with a focus on building Ecosystems, and unique community-centric destinations, which connect International & local travellers. The Group's current pipeline includes projects in numerous countries in the Middle East, Europe, and North Africa region.

ABOUT THE PROPERTY

Dar Tantora, The House Hotel – An earth-built community in AlUla

With its labyrinth of tightly packed streets, hundreds of mud-brick buildings, and a colossal watchtower fort, Dar Tantora, The House Hotel, is situated in the heart of AlUla's Old Town, one of Saudi Arabia's most impressive heritage sites. Meanwhile, Cloud 7 Residence, Dar Tantora The House Hotel's sister property, offers a serene escape just a short distance away from the bustling city centre. The exclusive community, composed of 30 dur, a café, restaurant, cigar lounge, spa, numerous bespoke retail stores will become the most sought-after earth friendly, low impact sustainable heritage eco sanctuary, where the goal is to create an experience, with workshops and activities that showcase the importance of the destination in history.

ABOUT ALULA

Take a journey through time in the world's largest living museum.

AlUla, at the forefront of the Vision 2030 plan initiated by the Saudi government to modernise the country, the AlUla project is part of a series of major projects to diversify its economy and raise its profile from an international perspective. is part of a series of major projects to diversify its economy and raise its profile from an international perspective. The cornerstone of the Kingdom's cultural and touristic ambitions, the AlUla project will develop an archaeological, cultural and touristic complex - an open-air living museum. This major investment aims to make the AlUla region one of the Kingdom's cultural capitals. By showcasing the region's stunning heritage – millennium-old archaeological sites, breathtaking landscapes – Saudi Arabia intends to retell its great history.

JOB DESCRIPTION

ASSET & EXPERIENCE:

Oversee daily F&B operations, ensuring adherence to high service and quality standards aligned with Kerten Hospitality's brand image.

Manage inventory levels and ordering processes, optimising stock levels and minimising waste.

Coordinate equipment maintenance and repairs, ensuring functionality and safety compliance.

Uphold cleanliness and organisation guidelines in F&B areas, adhering to health and safety regulations.

Implement strategies to enhance guest experiences and drive revenue growth.

Supervise and train F&B staff, providing regular feedback and fostering a positive work environment.

PEOPLE:

Schedule shifts and allocate tasks effectively, considering business needs and staff availability.

Provide coaching and guidance to F&B team members for continuous improvement.

Lead by example, demonstrating excellent customer service and teamwork skills.

COMMUNITY:

Foster positive relationships with guests, addressing their feedback and ensuring satisfaction.

Engage with the local community through events and partnerships, promoting the establishment as a valued member.

Maintain strong relationships with suppliers and vendors, negotiating favourable terms and fostering partnerships.

GROWTH:

Identify opportunities for improvement in F&B operations, implementing initiatives to enhance efficiency and profitability.

Stay updated on industry trends and best practices, incorporating relevant innovations into operations.

Participate in the development of new menu items and pricing strategies aligned with customer preferences and business goals.

EXPERIENCE & SKILLS

Previous experience in a supervisory role in the F&B industry.

Food handling certification (preferred).

Advanced English, Arabic preferable.

Strong leadership and communication skills, coupled with excellent organisational and time management abilities.

JOINING OUR TEAM MEANS

Competitive Compensation: A rewarding package tailored to your experience.

Career Growth: Opportunities for advancement within our dynamic organisation.

Inclusive Environment: A vibrant and inclusive workplace that encourages collaboration.

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