

Telecom Cloud BO Engineer

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Company: Saudi Networkers Services

Location: Saudi Arabia

Category: computer-and-mathematical

Job Description :

Troubleshooting/Corrective Maintenance and ticket Handling related to NFVI, MANO technology.

Escalation, close coordination and constant follow-up with GTAC & L3 support.

Provides technical trainings or case studies to FO engineers as required by management.

Coordinates and work with other L2/BO/TAC engineers from other xNOCs in resolving complex issues related to NFVI.

Configuration management, acceptance of new sites and services related to virtual and physical nodes.

Perform healthcheck especially for key events.

Change Management, Performs software update/upgrade for access elements whenever necessary. Plan, and execute the configuration changes.

Perform non scheduled PMRs on network elements to ensure network safety.

Routinely assessing the changes on devices by compliance reports.

Generates Weekly/Monthly/Annual reports related to MANO, NFVI.

Faulty hardware Replacement activities.

RFC preparation which includes risks assessments and activity configuration including roll back steps.

Data Network Inventory monthly/quarterly.

Ensures network safety through constant monitoring of elements.

On demand scripting related to ansible and operations task.

Coordination with design and implementation for new integration in network.

Acceptance for new nodes and new jobs issued as per SOW.'

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